

GUIDING YOUR CLIENTS FROM CHAOS TO CALM



At ServiceMaster Restore® we remove the water and the worry. From leaking faucets to burst pipes and flooding, water damage is one of the most common and potentially destructive problems your clients can face as homeowners. You and your clients can count on ServiceMaster Restore for expert guidance and experience to fix water damage claims fast.



The ServiceMaster Restore water restoration process includes:

- Inspect and Assess
- Remove Water
- Dehumidification
- Evaporation
- Monitoring

Water removal services on their own are usually not enough to remove all the moisture from a home after a water damage event. Water can hide behind walls, under flooring or in your HVAC system and vents.

At ServiceMaster Restore, we provide expert drying and dehumidification services to remove moisture from the air. With so much at stake, we will make sure your client's life gets back to normal fast.

When you call ServiceMaster Restore, we will contact your client within an hour and can be on-site within two to four hours of the first call. We use our extensive resources, knowledge and network to return your client's home to pre-loss condition as quickly as possible.



ServiceMasterPCS.com

CALL 800-635-5012



KNOW WHAT TO DO WHEN THE UNEXPECTED HAPPENS.

Whenever water damage occurs, have your clients follow these simple do's and don'ts to help with the water restoration process.

WHAT TO DO:

- ✓ Call for professional help and guidance
- ✓ Remove as much water as possible by mopping and blotting
- ✓ Remove wet area rugs or other floor coverings not permanently attached.
Do not attempt to start removing wall-to-wall carpet
- ✓ Lift draperies off the floor, loop through a coat hanger and place the hanger on the drapery rod
- ✓ Wipe furniture, prop up wet furniture cushions for even drying and place aluminum foil under furniture legs
- ✓ Move photos, paintings and art objects to a safe dry location
- ✓ Keep books on book shelves. Pack them tightly to prevent warping of pages until a restoration professional can begin specialized drying
- ✓ Open drawers, closets and cabinet doors to enhance drying

WHAT NOT TO DO:

- ✗ Do not enter a room with standing water until the electricity has been turned off
- ✗ Do not use a regular household vacuum to remove water
- ✗ Do not lift tacked-down carpet without professional help
- ✗ Do not use electrical appliances while on wet carpet or flooring
- ✗ Do not disturb visible mold
- ✗ Do not remove books from shelves